



WELCOME!

Thank you for choosing Little Engines Physiotherapy- we look forward to working with you to help your child reach their full potential! The following is a guide to some of the important policies we have in place; if you have any questions before your first session please feel free to get in touch.

PRIVACY POLICY

As part of providing physiotherapy services to you, we will need to collect and record relevant personal information about you and your child. All personal information gathered during the provision of services in relation to treatment and assessment will remain confidential and secure, unless subpoenaed by a court of law.

The practice management software that we utilise for all record-keeping meets Australian privacy standards and is protected by two-factor authentication.

SHARING OF INFORMATION

There may be occasions where it is necessary to provide written or verbal information about your child's progress with other health professionals who are involved in their care, or to funding bodies such as the National Disability Insurance Scheme. This will not be done without your prior consent.

If your child has been referred by a GP under the Chronic Disease Management Plan, we are obligated to update their referring doctor on a regular basis. Your use of such a plan to access physiotherapy services with us constitutes your permission for us to do this.

PHOTO/VIDEO POLICY

As part of your child's assessment and to gauge progress, we may need to take photos or videos of your child. Your consent will be obtained prior to this occurring. Any images or video that need to be retained as part of your child's medical record will be stored securely in our practice management software. Images and video of your child will never be shared with anyone without your express consent.



SCHEDULE OF FEES

Payment for services is due at the time of your child's appointment.

Initial appointment	\$175
Follow-up appointment 60mins:	\$175
Follow-up appointment 45mins:	\$150
Follow-up appointment 30mins:	\$120

Pricing for children under 12 months of age:

Initial appointment	\$150
Follow-up appointment 60mins:	\$150
Follow-up appointment 45mins:	\$120
Follow-up appointment 30mins:	\$90

Reports/Letters:

Reports and letters will be charged based on the amount of time required to complete them. Payment for reports or letters is required prior to receipt.

CANCELLATION POLICY

Little Engines Physiotherapy charges a cancellation fee of \$100 when an appointment is cancelled after 12noon on day before your child's therapy appointment, or in the event of a no-show. This helps to ensure that children on our waiting list are able to be offered appointments sooner.